Update your contact info

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Keeping your contact information current means you won't miss fraud alerts, statements or tax forms.

Online or in the app

1. Sign in and select **Profile**.
2. Choose **Contact information**.
3. Update your address, phone or email and select **Save**.
4. We'll send a confirmation to both your old and new email address.

Changing your name

For a name change, visit a branch with a photo ID in your new name and the legal document showing the change, such as a marriage certificate or court order. We'll update your accounts and order new cards and checks.

Featherstone will never call, text or email to ask you to confirm your password, PIN or a one-time passcode. If someone does, hang up and call us at (555) 014-3300.