Take a tour of this demo

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This knowledge base has a member help center and five staff sections. In a live knowledge base, staff sections would only appear for signed-in staff in the right reader group. Here, everything is public so you can explore.

Try the View as buttons

On the homepage, choose a role under **View as**. Sections that role wouldn't see fade out, just like KnowledgeOwl's own View as preview for authors.

Who sees what

Section	Members	Tellers	Member service	Lending	Compliance
Membership and accounts	✓	✓	✓	✓	✓
Digital banking	✓	✓	✓	✓	✓
Loans	✓	✓	✓	✓	✓
Cards and fraud	✓	✓	✓	✓	✓
Help and contact	✓	✓	✓	✓	✓
Staff essentials		✓	✓	✓	✓
Teller line		✓			✓
Member service desk			✓		✓
Lending desk				✓	✓
Compliance center		✓	✓	✓	✓

Things to look for

- The banner at the top of each staff article, naming the reader group that would see it
- Rates and hours that match everywhere, because they come from one snippet
- Glossary terms with dotted underlines; hover to see the definition

Curious about the why? Read Why a knowledge base for credit unions?